

We know how important it is to look after and manage personal data. We take appropriate security measures to help protect it from accidental loss and from unauthorised access, use and disclosure.

We want our customers to be confident that data is safe and secure with us, and to understand how we use it. In order to process a booking and ensure that travel arrangements run smoothly and meet customer requirements, we need to collect and use information such as passenger name, address, passport number, date of birth, special needs, special dietary requirements and similar.

The information we require can vary depending upon, amongst other things, the travel destination and the type of services being utilised. It may be passed to our suppliers including hotels, visitor attractions, airlines and other transport companies. The information may also be provided to security or credit checking companies and it may be mandatory to, directly or indirectly, pass it on for immigration, border control, security and anti-terrorism purposes.

If we cannot pass on the necessary personal information we cannot provide the booking. In making a booking with KV & GL Slack Ltd (Slacks Travel) our customers consent to this information being passed on to the relevant persons.

Where the travel destination is outside the European Economic Area (EEA), controls on data protection might not be as strong as those legally required in the United Kingdom.

When we share personal data with other organisations we require them to keep it safe. When personal information is provided to a supplier of Slacks Travel, a group travel organiser or an agent of Slacks Travel, it will be subject to their data protection policy.

Any person or company supplying Slacks Travel with other people's personal data must be sure that they are allowed to provide it and that the person agrees it can be passed to us. They should also ensure that, where appropriate, they understand how their personal data may be used by us.

By providing your data, you consent to the use, processing, storing, transferring and disclosing of your information and data referred to in this policy for the purposes set out in this privacy policy.

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by emailing us at enquiries@slackscoaches.co.uk or by writing to us at The Travel Centre, Upper Lumsdale, Matlock Derbyshire, DE4 5LB.

If you believe that any information we are holding on you is incorrect or incomplete, please let us know so that we can make the necessary correction.

We may amend this Privacy Policy from time to time for example, to keep it up to date or to comply with legal requirements.